From: **HRTO-Registrar (MAG)** hrto.registrar@ontario.ca 📎 🚩
Subject: RE: 2018-33237-S & 2018-33503-S
Date: September 18, 2025 at 2:14 PM
To: Kelly Donovan donovandih@gmail.com
Cc: HRTO-Registrar (MAG) hrto.registrar@ontario.ca

Kelly Donovan
Sent Via email to: donovandih@gmail.com

Re: HRTO File 2018-33503-S, Kelly Donovan v. The Regional Municipality of Waterloo Police Services Board

**   HRTO File 2018-33237-S, The Regional Municipality of Waterloo Police Services Board v. Kelly Donovan and Kelly Donovan**
**   v. The Regional Municipality of Waterloo Police Services Board and Bryan Larkin**

Dear Kelly Donovan

This is further to your letter of July 11, 2025, emails dated July 17, 2025 and September 4, 2025, and our acknowledgement email of September 8, 2025.

We take your complaint seriously and have shared your concerns with the appropriate parties.

Your applications for contravention of settlement are proceeding through the tribunal process. At this stage, your files are awaiting review by an adjudicator all submissions on file and will determine what is the best way for your applications to proceed forward. Please know that are working hard to move through all files as efficiently as possible. Once the adjudicator has completed their review of your files, they will determine the next steps, and we'll make sure all parties are informed right away.

While we cannot provide a further status update on your files or precise timeline for your applications will be scheduled for an event, please rest assured we are fully committed to resolving this matter as quickly as possible. We sincerely apologize for any inconvenience caused by the delay.

Thank you for your continued patience and understanding as we navigate through delays at the Tribunal and actively work to improve our service timelines.

Sincerely,

Office of the Registrar
Human Rights Tribunal of Ontario
Tribunals Ontario
Tel. 416-326-1312 | hrto.registrar@ontario.ca

From: HRTO-Registrar (MAG) <hrto.registrar@ontario.ca>
Sent: September 8, 2025 9:25 AM
To: Kelly Donovan <donovandih@gmail.com>
Subject: FW: 2018-33237-S & 2018-33503-S
Importance: High

Hello,

Your email to TO-Feedback has been forwarded to our office as it relates to a matter currently or previously before the Human Rights Tribunal of Ontario (HRTO).

Thank you for your correspondence. We take your feedback seriously and have shared your concerns with the appropriate parties. A staff member will review your file/your client's file and follow up a response as soon as possible.

We appreciate your patience as we work to improve our processes.

Sincerely,

Office of the Registrar | Bureau du Greffier
Human Rights Tribunal of Ontario | Tribunal des droits de la personne de l'Ontario
Tel/Tél.: 416-326-1312 | Toll-free/Sans frais: 1-866-598-0322 | TTY/ ATS: 1-800-855-0511
hrto.registrar@ontario.ca
tribunalsontario.ca

Confidential message which may be privileged. If received in error, please delete the message and advise me by return email. All file-related HRTO correspondence must be sent to hrto.registrar@ontario.ca with a copy delivered to all other parties on the file (See HRTO Rule 1.12).

Message confidentiel dont le contenu peut être privilégié. Si reçu par erreur, veuillez supprimer ce message et aviser l'expéditeur par retour de courriel. Toute correspondance relative aux dossiers du TDPO doit être envoyée à hrto.registrar@ontario.ca avec une copie remise à toutes les autres parties (voir la règle 1.12 du TDPO).
/cdi

-----Original Message-----
From: Kelly Donovan <donovandih@gmail.com>
Sent: September 4, 2025 9:11 AM
To: TO-TDO.Feedback <TO-TDO.Feedback@ontario.ca>
Cc: Renée Zatzman Stein <rstein@lerners.ca>; C. Kirk Boggs <kboggs@lerners.ca>; Stuart Zacharias <szacharias@lerners.ca>
Subject: Re: 2018-33237-S & 2018-33503-S
Importance: High

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